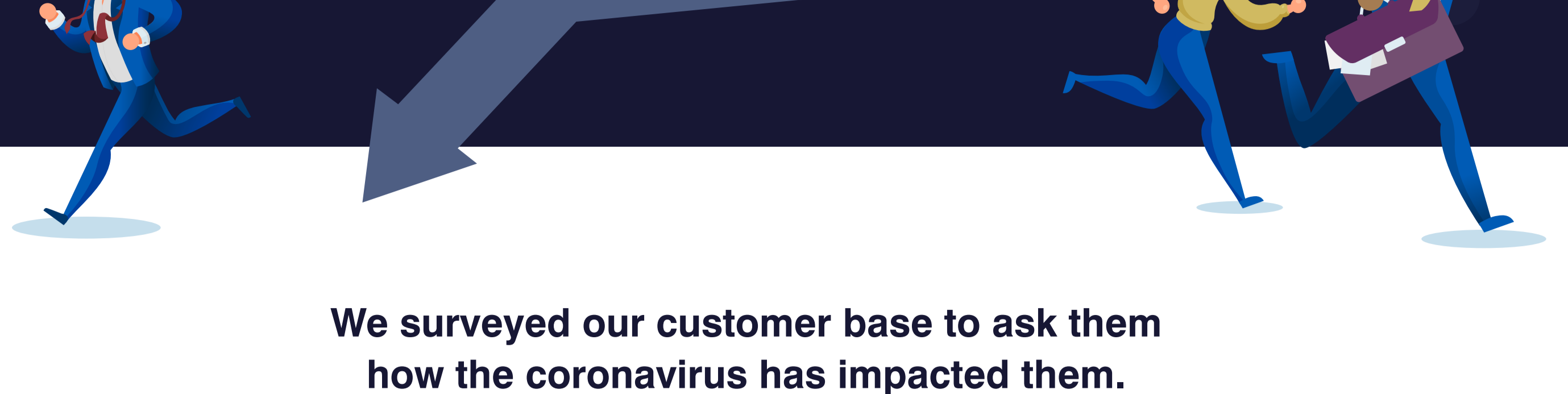


Coronavirus

Advisory business impact in 2020

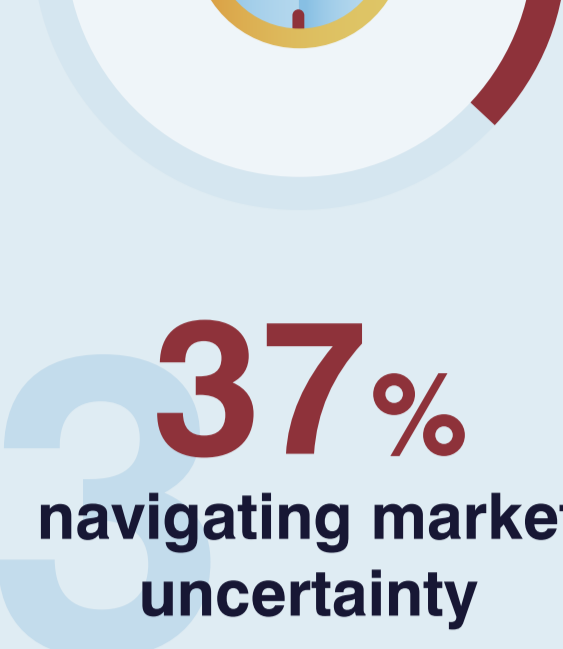


We surveyed our customer base to ask them how the coronavirus has impacted them.

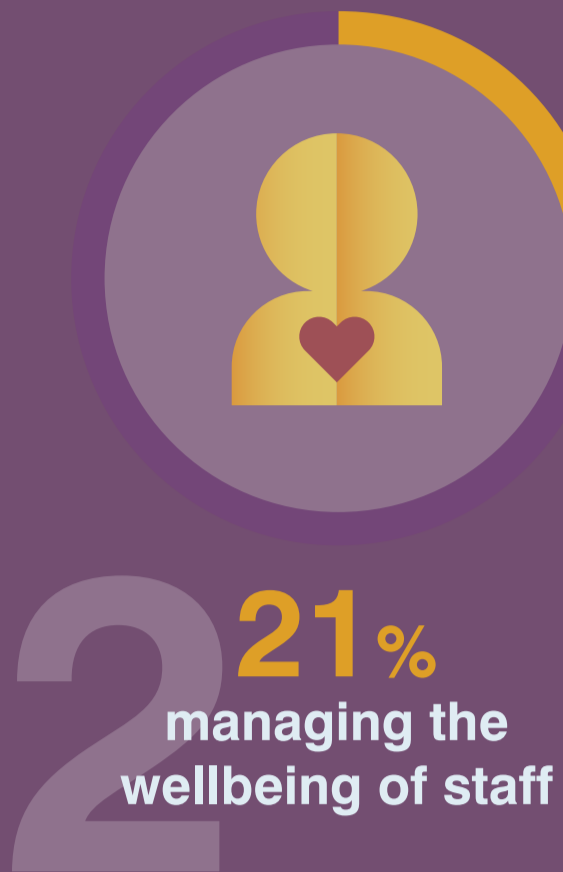
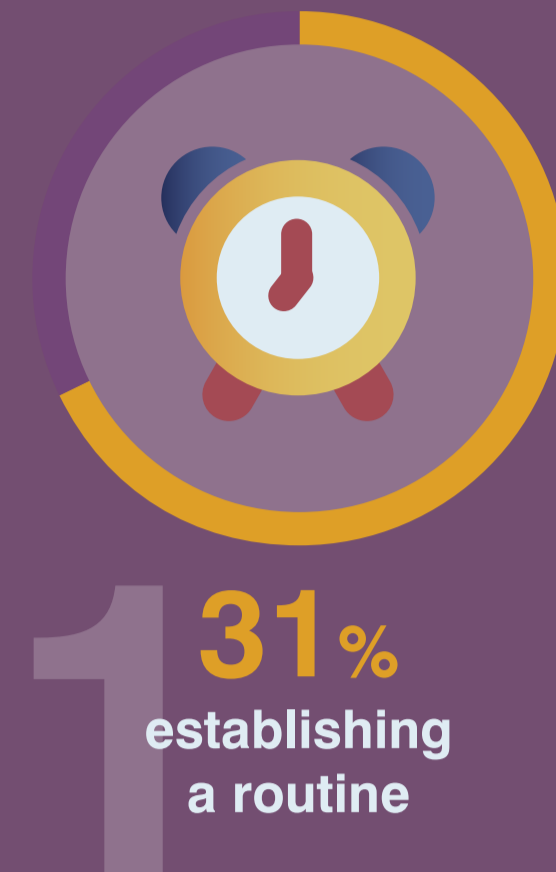
We surveyed our customer base to ask them how the coronavirus has impacted them. We focused on three core areas: the impact it's had on their business, the impact on them as individuals and the impact on their clients, to really find out what their concerns and hopes for the future are.

The 3 biggest concerns for today

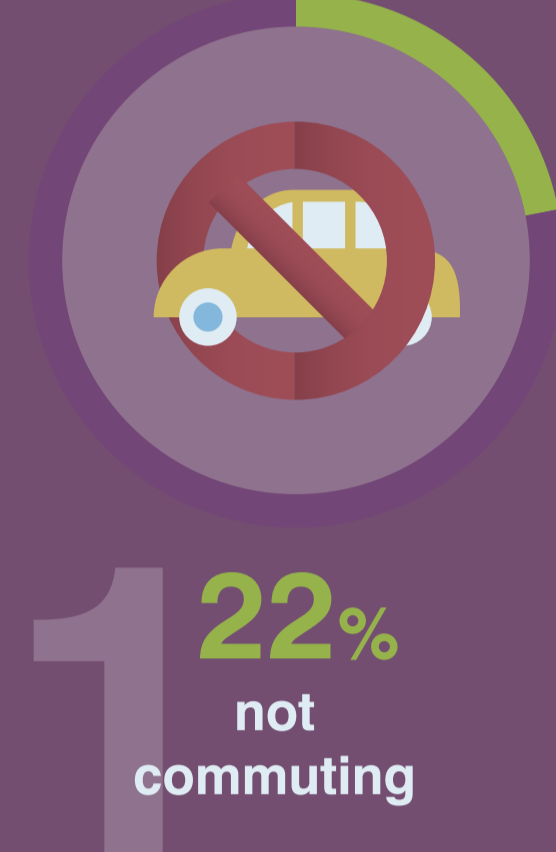
among survey respondents are:



The 3 biggest challenges to respondents' working day are:

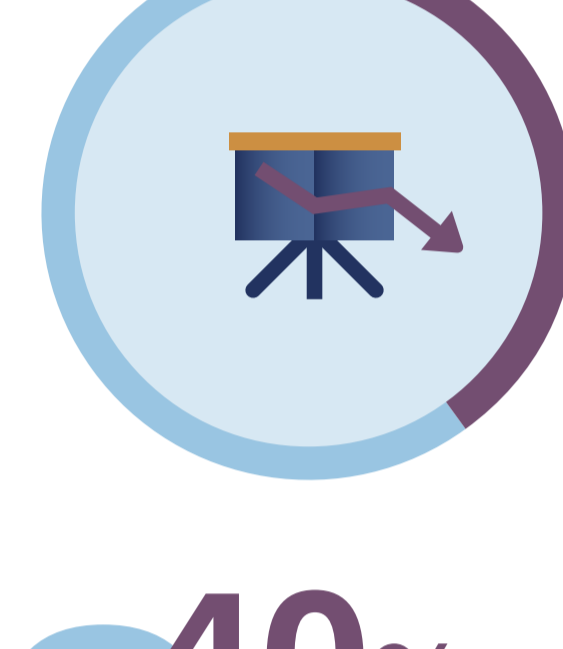


But looking optimistically, they've most enjoyed:



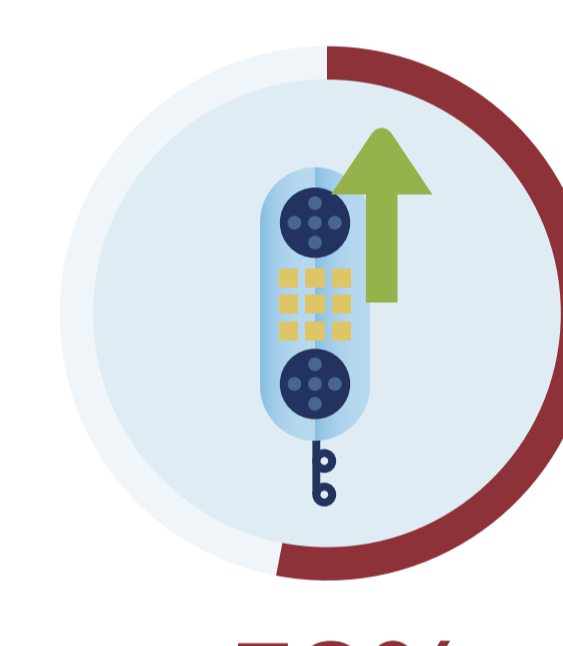
The 3 biggest concerns for the six months ahead

among survey respondents are:



More than 1 in 5

have been able to improve their communication with clients



In the 'new normal'...

More than half expect:



More than half have:



There are multiple technology solutions available to you, which have been designed to help support you and your clients.

